



## Certified Organizational Ombudsman Practitioner®

### Tracking Sheet for Recertification 2022 IOA Annual Conference Participation



**Full Name:**

**Organization:**

**Month & Year Certified:**

To all Certified Organizational Ombuds Practitioners,

Continued use of the CO-OP® credential requires **recertification every four years**. Recertification demonstrates that the practitioner has kept abreast of developments in the field and has maintained a level of professional knowledge consistent with status as a certified practitioner. The certification period begins with the date that certification (or recertification) is granted. The sixty hours do not need to be evenly distributed among the four years.

Below you will find a **Professional Development Hour (PDH) Tracking Sheet** for verification of attendance at each of the sessions you attend. Each of these sessions has been reviewed by the recertification committee of the CO-OP® Board to ensure that they meet the requirement of falling within one of the seven testing domains. Also, each session has been assigned a specific number of PDH.

**You are responsible for maintaining this document for recertification purposes.** If your application is selected for audit, you will be required to provide this documentation to verify your attendance.

Day One   Monday April 4, 2022			
Session	PDH	Attended Live	Viewed Recording
<i>What Would You Do? A Case Study Exploration (Option One)</i>	1		N/A
<b>Day One Keynote:</b> <i>Mediation in a Time of Crisis</i>   Ken Cloke	1.5		
<b>Concurrent Session A</b>			
<i>A1: Reimagining Ombudsing. Exploring How the Pandemic Has Changed the Work of Ombuds</i>   Fred Wright	1		

A2: <i>Looking at Professionalism Lapses with an ACE Lens</i>   Andrew Sirotnak, MD	1		
A3: <i>What Ombuds Can Learn from Negotiators: Theory and Application Adapted from the World of Negotiations Education</i>   Chad Austin, J.D.	1		
A4: <i>Ombudsing Through Micro-Credentialing</i>   Eliana Guzman, Madeline Kleinberg & Sofia Trelles, PhD	1		
A5: <i>Embedded at the Root: Influences on the Road to Reimagination</i>   Desirée Anderson, PhD & Ashley Davis Esq.	1		
<b>Day Two   Tuesday April 5, 2022</b>			
Session	PDH	Attended Live	Viewed Recording
<i>What Would You Do? A Case Study Exploration (Option Two)</i>	1		N/A
<b>Mary Rowe Keynote:</b> <i>Developing Mutual Trust Between the Organization and the Ombuds Office</i>   Victoria Mars	1		
<b>Concurrent Session B</b>			
B1: <i>Cross-Cultural Dialogue in the Workplace</i>   Ati Alipour	1.5		
B2: <i>Team Pulse-Taking: Helping Teams and Managers Understand Areas of Strengths and Weaknesses</i>   Balint Balassa & Tina Hinh	1		
B4: <i>Safeguarding Confidential Data: What is the Ombuds' Responsibility?</i>   Clare Fowler, Chuck Howard & Colin Rule	1.5		
<b>Concurrent Session C</b>			
C1: <i>Academic Writing for the Ombuds</i>   Shannon Lynn Burton, PhD	1		
C2: <i>Trauma-Informed Ombudsing</i>   Laura Smythe, M.A., J.D.	1		
C3: <i>The Upstream Ombuds: Serving as a Conduit of Diversity, Equity, Inclusion, &amp; Belonging Feedback for Organizational Systemic Change</i>   Julia Heck, M.A.	1		
C4: <i>Ombuds and the Power Structures of Civility: Where Do We Fit?</i>   Julia Farmer, PhD	1		
C5: <i>Creating Space for Belonging Dialogues: Facilitating "Conversations for Change" in Organizations</i>   Donna Douglass Williams, Nozipho January-Bardill, Jon L. Peacock & L. Trey Wilson	1		
<b>The Practice Edge: Who Owns the Story? Re-examining the Role of Ombuds Working with Groups</b>	1.5		N/A
<b>Day Three   Wednesday, April 6, 2022</b>			
Session	PDH	Attended Live	Viewed Recording
<b>Concurrent Session D</b>			
D1: <i>Organizational Ombuds in the Hungarian Context</i>   Julianna Czifra, PCC	1.5		

D3: <i>Reimagining Ombuds Reporting: New Tools and Techniques for Better Data Collection</i>   Chuck Doran, Colin Rule, Megan Winkeler	1.5		
D4: <i>Transforming Conflict by Helping People Feel Heard Regarding What, Who, How, and Why</i>   Patricia Robinson, PhD & Keiko Suzuki	1.5		
D5: <i>Cultural Humility in Our Roles as Ombuds</i>   Stamatis Takis Bogdanos, Fatima Haidour, Sana Manjeshwar, Alyssa Robbins, Janet Vantriet & Diana Wu	1.5		
<b>Day Three Keynote:</b> <i>Fireside Chat with Resmaa Menakem - Unpacking Lessons from Racialized Trauma to Heal and Produce Change: A Conversation</i>	1.5		
<b>Concurrent Session E</b>			
E1: <i>Team Ombud: Case Study of a Collective Model for Academic Conflict Resolution</i>   Monica Ayala-Martinez, Abram Kaplan & Frank Proctor	1		
E2: <i>Conflict Reimagined: Understanding the Role of Power and Attachment at the Heart of Conflict</i>   Jennifer Mahony & Laurel Marshall	1		
E3: <i>Blaze Your Trail: Identify Change Goals to Further Your Ombuds Practice</i>   Angela Dash, PhD, PCC & Mike Rozinsky	1		
E4: <i>Fresh Insights on Ombuds Practice: 2022 Survey Findings and Trends</i>   Hector Escalante, EdD, MFA; Timothy Hedeem, PhD; Mary Rowe, CO-OP® & Jennifer Schneider, PhD	1		
E5: <i>Ombudsing in Africa: Experiences, Challenges, and Approaches</i>   Abdoul Aziz Cisse	1		
<b>TOTAL PDH</b>	<b>32.5 PDH</b>		