



PDH Tracking Sheet for Certified Organizational Ombuds Certification & Recertification

2026 IOA September Symposium

To become certified and continue to be certified as a Certified Organizational Ombuds, you are required to recertify every two years. Recertification demonstrates that the practitioner has kept abreast of developments in the field and has maintained a level of professional knowledge consistent with status as a certified practitioner.

Below you will find a Professional Development Hour (PDH) Tracking Sheet for verification of attendance at each of the sessions you attend. Each of these sessions has been reviewed by the recertification committee of the certification Board to ensure that they meet the requirement of falling within one of the seven testing domains. Also, each session has been assigned a specific number of PDH. Please note that the maximum amount of PDH to be claimed from Symposium is 10.25.

You are responsible for maintaining a completed PDH Tracking Sheet for recertification purposes. If your application is selected for an audit, you will also be asked to verify your attendance at the Symposium, for example, by providing proof of registration or payment.

30 September – 1 October 2026		
	PDH	Attended
Practice Edge	1	
How Do You See Your Identity?	1	
Small Group Reflection and Discussion	0.5	
Psychology of Tension	1	
The Gentle Art of Influence	0.75	
Small Group Reflection and Discussion	1	
Media Coaching for Ombuds	1.5	
Improv for Ombuds	1	
Being More Flexible in the Moment	1	
Small Group Reflection and Discussion	0.75	
Broadening Visitor- Centric Perspective	0.75	