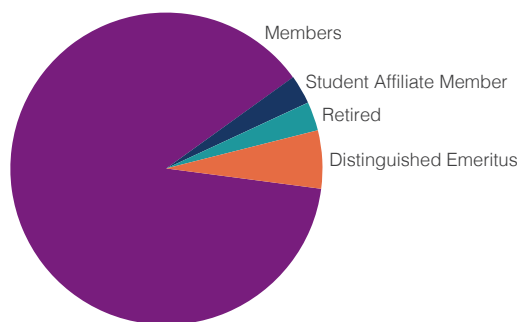




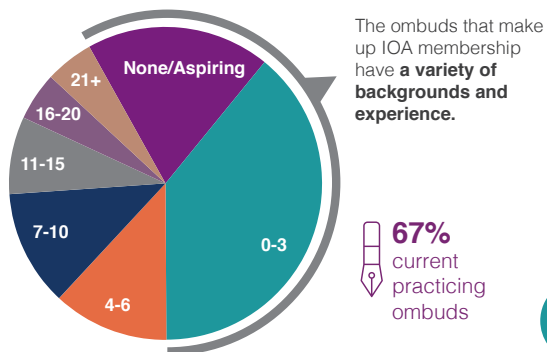
1,000+ MEMBERS STRONG

The International Ombudsman Association (IOA) is a member-led, professional association committed to supporting ombuds worldwide. Formed in 2005, we are one of the largest international association of professional ombuds practitioners in the world, now representing more than 1000 members across the globe. [Learn more at www.ombudsassociation.org](http://www.ombudsassociation.org).

OUR MEMBER TYPES



OUR EXPERIENCE



WHERE WE WORK

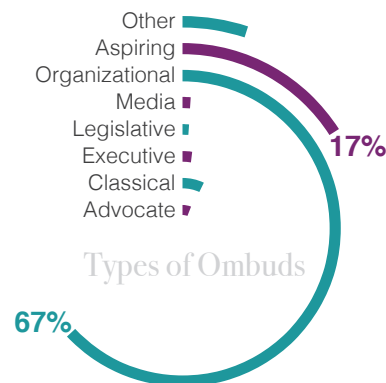


MEMBERS IN
51 COUNTRIES

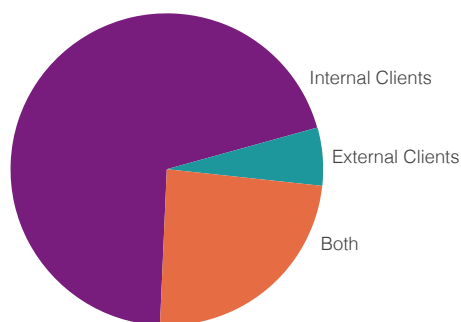
THE FUTURE OF IOA ONLINE LEARNING



OUR OMBUDS ROLE



THE CLIENTS WE SERVE



HOW WE ENGAGE



#WEAREOMBUDS

GROWING TOGETHER

DATA USED IN THIS REPORT WAS COLLECTED JULY 2021.