



**Certified  
Organizational  
Ombudsman  
Practitioner  
Certification  
“Roadmap”**

[www.ombudsassociation.org/certification](http://www.ombudsassociation.org/certification)

Bachelors  
Degree/  
Equivalent

And

One year full-time experience  
(or 2,000 hours) practicing  
IOA Standards  
[WITHIN **4** YEARS OF APPLYING]

And

Pass  
Certification  
Examination  
[WITHIN **3** YEARS OF APPLYING]



Apply  
for  
Certification  
(documentation & interview)



Accumulate 60 Units Continuing  
Professional Education



Apply  
for  
Re-Certification